



Neighborhood Health – Behavioral Health Patient Services Representative
Full-time, 40 Hours

At Neighborhood Health, we're passionate about our mission to provide a kind and caring premiere workforce. Our team-based approach to comprehensive patient care creates a challenging and rewarding work environment where you have a direct role in helping members of our community receive quality medical services they can afford. And that's something you can feel good about.

As a member of our growing team, you will feel at home in a fun and diverse community of healthcare professionals. Our goal is simple: improving access to healthcare in our community and surrounding areas. Due to expansion, Neighborhood Health is looking to add a Behavioral Health Patient Services Representative (PSR) to our team. Together, we are all committed to building healthier communities by delivering comprehensive, quality health care with compassion and respect.

As a Behavioral Health PSR, you will:

- ✓ Obtain and enter new patient demographics: update patient information, as necessary, in the computer system to maintain accuracy for billing.
- ✓ Research, enter, and update all information needed to complete the billing process. Verify income for self-pay patients, verify insurance and Medicaid coverage, and verify eligibility to various programs that affect the billing process.
- ✓ Collect copays and balances, as required by office policies. Distribute copies of receipts to patients.
- ✓ Balance charges and receipts at end of each shift.
- ✓ Enter preferred pharmacy information.
- ✓ Schedule from Medicaid non-compliant lists
- ✓ Prep accounts

Requirements:

- Minimum of one year in general medical / dental office.
- Experience in a social services / behavioral health office preferred.

Education Requirements:

- High School diploma or GED required.

This position is full-time with benefits. We offer competitive pay, health, dental, vision, critical illness & accident insurance, 403(b) retirement plan, PTO, and paid holidays.

Interested? Send a resume along with cover letter to NHC Human Resources Department by email to: hrdept@nhci.org. You may also fax your information to 260-969-2911.

Neighborhood Health is an Equal Opportunity Employer. Neighborhood Health does not exclude people or treat them differently for any aspect of the organization because of race, color, national origin, age, disability (physical or mental), or sex (including sexual orientation).

If you are a qualified individual with a disability or a disabled veteran, you may request a reasonable accommodation if you are unable or limited in your ability to access job openings or apply for a job on this site as a result of your disability. You can request reasonable accommodations by contacting Human Resources at hrdept@nhci.org