



## NH Job Posting

# Quality Manager 40 Hours

Due to expansion, Neighborhood Health is accepting applications for a Quality Manager to provide support in areas of quality management, infection prevention, and patient safety. The Quality Manager will report to the Quality & Risk Management Director.

Specific duties include:

- Assists with the management and operations of the Quality, Infection Control & Prevention, and the Patient Safety Programs for the organization.
- Responsibilities encompass the monitoring and improvement of compliance according to regulatory guidelines.
- Perform and oversee clinical audits, present trending, and summary reports. Collaborate with management to create and implement changes to improve processes.
- Effectively communicate quality initiatives and outcomes to providers, managers, and staff.
- Conducts clinical research, retrieval, and analysis from the Electronic Health Record (EHR) and other databases for dashboards, clinical data, and reports.
- Requires knowledge of the EHR, its reporting systems, population health software, and other relevant software systems to determine procedural issues vs. system/application deficiencies.
- Conducts clinical data research, retrieval, and analysis from databases. Create dashboards, clinical data, and reports.
- Ability to manage and develop others, including formal performance management when required.
- Requires independent work, ability to adjust to rapid change.
- Familiarity with healthcare laws, regulations, accreditation standards, and best practices.
- Knowledgeable or strong desire to learn HRSA, PCMH, UDS, and FTCA requirements.

Full time position with benefits. Bachelor's degree in Nursing, Health Systems Administration, or Public Health required. Minimum of 2 years of relevant work experience required. Baseline understanding of health information technology including data networks, database management and operating systems. Possession of an Indiana Registered Nurse license if applicable. Interested candidates should send a resume along with a cover letter to NHCI Human Resource Department at: P.O. Box 11949, Fort Wayne, IN 46862 or by email at [HRDEPT@NHCI.ORG](mailto:HRDEPT@NHCI.ORG) or fax (260) 969-2911. Neighborhood Health Clinics is an Equal Opportunity Employer.